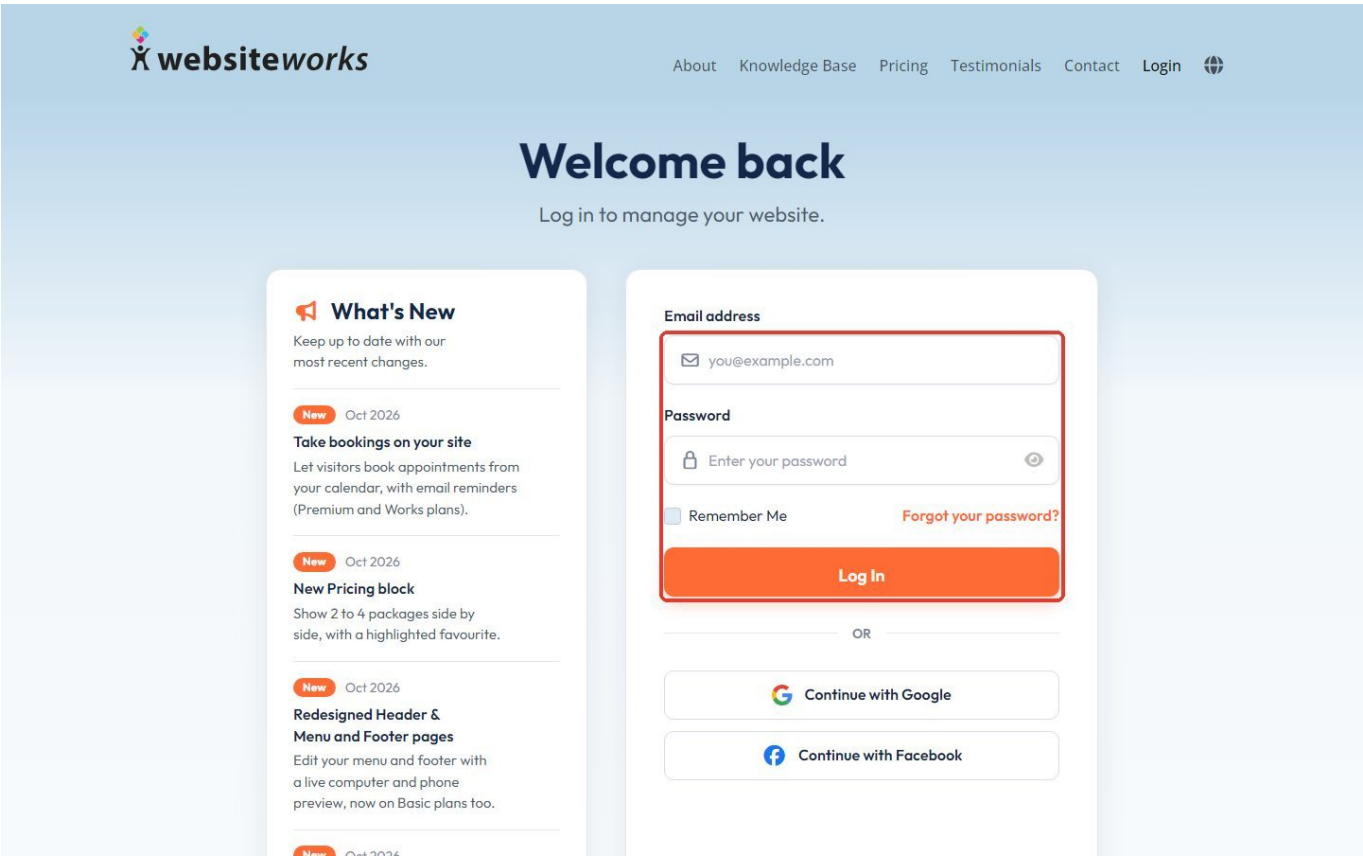
I can't log in to my dashboard

Category: Login & Access
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Reading Time: 2 min

If you can't get into your dashboard, try these steps in order. Most login problems are fixed in a minute.

Step 1: Check your email address and password

Go to the WebsiteWorks login page (click **Login** at the top of our website). Type the **Email address** you signed up with and your **Password**, then click **Log In**.



Enter your email address and password.

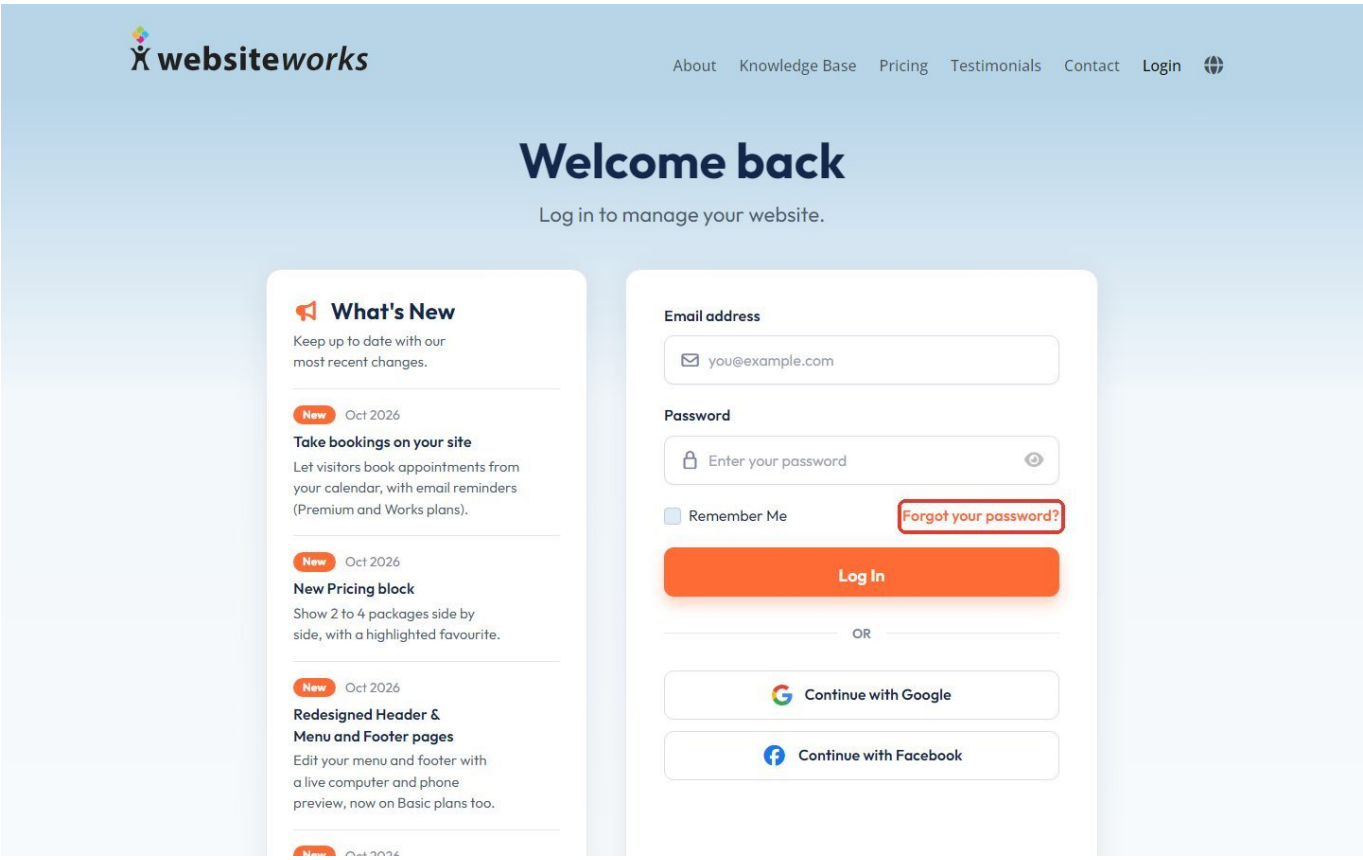
- Check for typos and extra spaces in your email address.
- Passwords are case-sensitive. Make sure Caps Lock is off.
- Click the eye icon in the **Password** box to see what you typed.
- Tick **Remember Me** so you stay logged in on this computer.

Step 2: Signed up with Google or Facebook?

If you created your account with Google or Facebook, you may not have a password. Click **Continue with Google** or **Continue with Facebook** instead.

Step 3: Reset your password

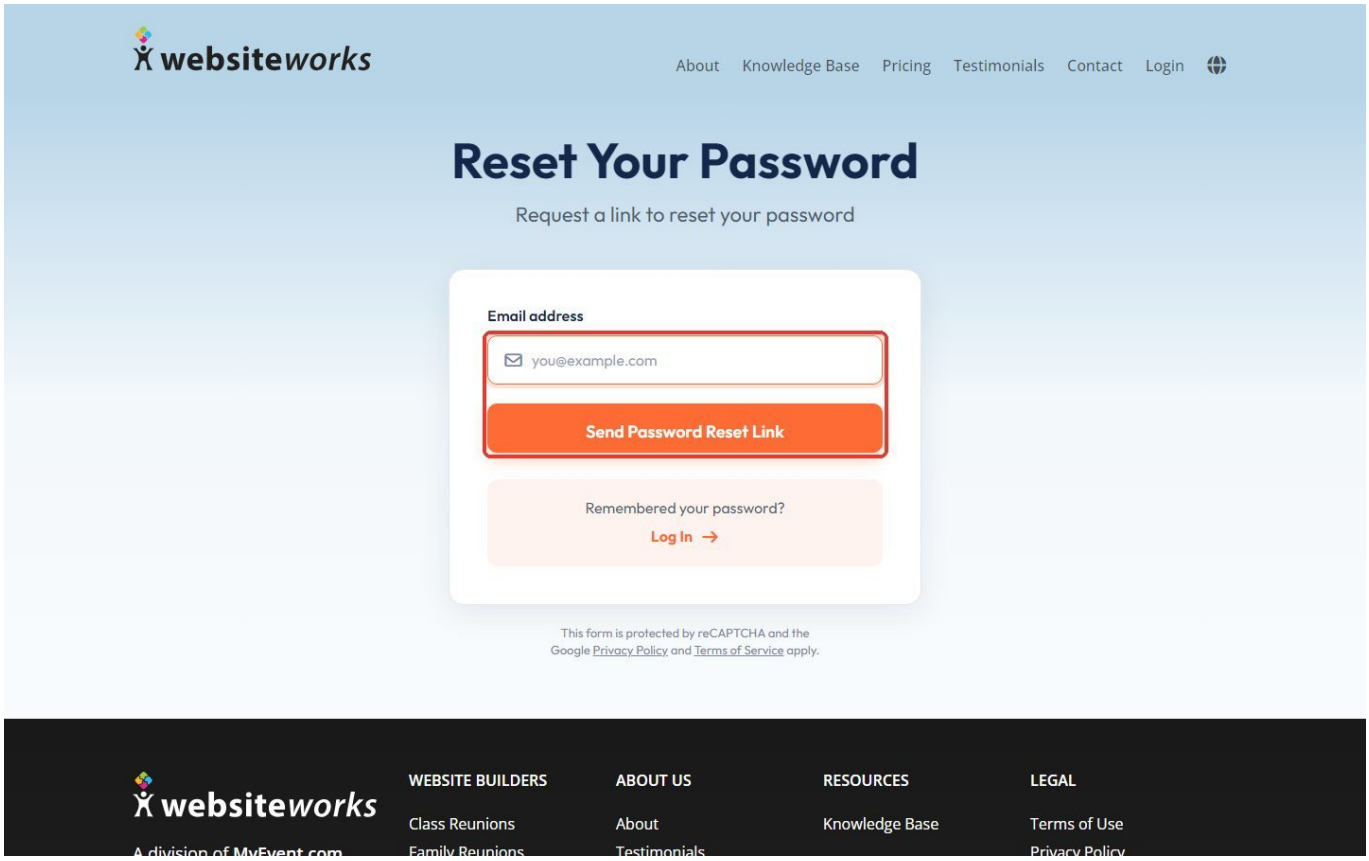
Forgot your password? Click **Forgot your password?** under the password box.



Click Forgot your password?

Step 4: Get a reset link

On the **Reset Your Password** page, enter your **Email address** and click **Send Password Reset Link**. Open the email we send you and follow the link to choose a new password.



Enter your email and click Send Password Reset Link.

No email? Wait a few minutes and check your spam or junk folder. Make sure you used the same email address you signed up with.

Step 5: Still stuck?

If you were invited as a manager, make sure you accepted the invitation first, and ask the website owner to check that you're still listed in **Managers**. Otherwise, use the **Contact** page on our website and our support team will help you get back in.