How to delete your WebsiteWorks account

Category: Login & Access
Published: Oct 27, 2026
Reading Time: 3 min

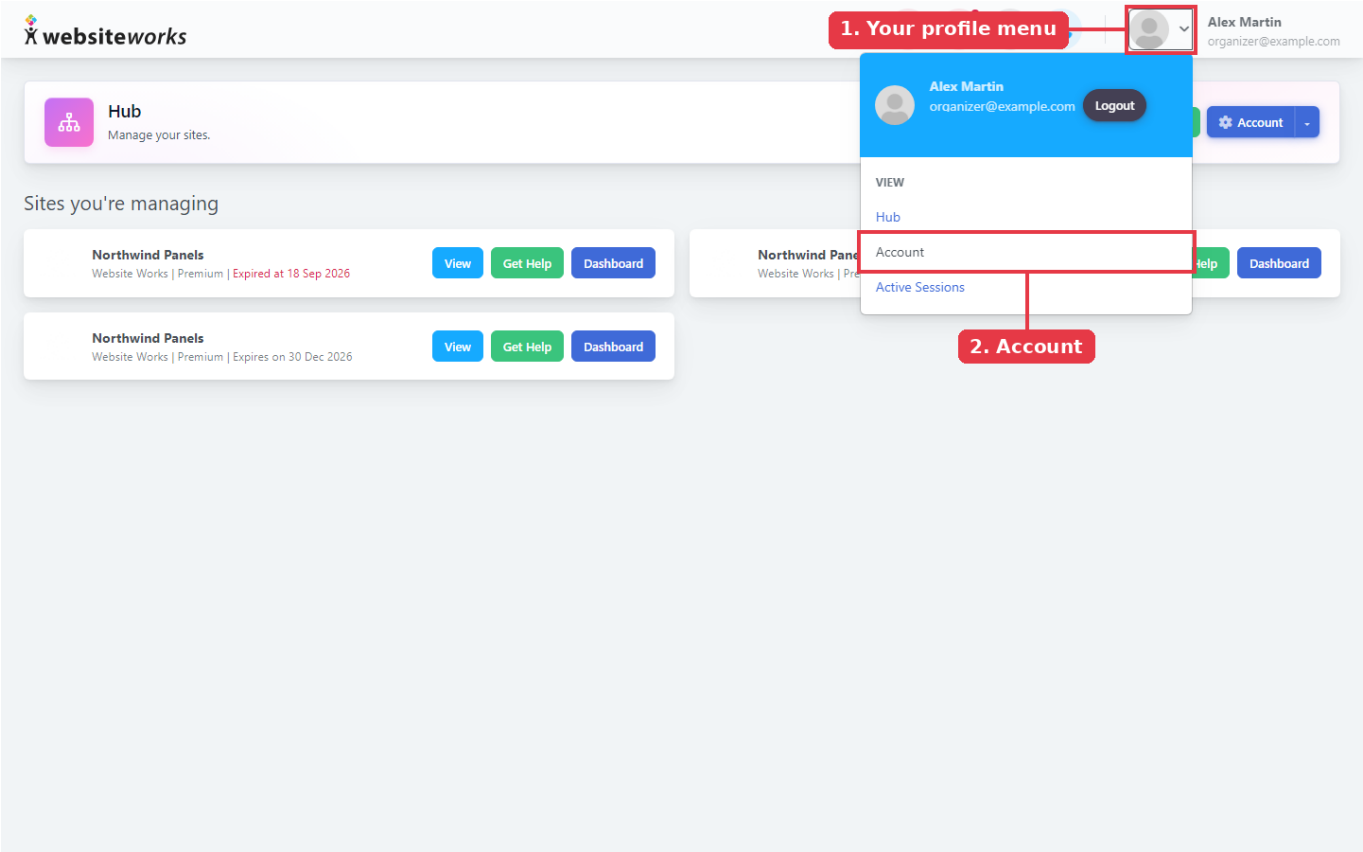
If you no longer need your WebsiteWorks account, you can delete it yourself from your Account page. Deleting your account is **permanent** and cannot be undone.

Before you start

- **Request a payout first.** If any website you own still has a balance, you'll see: "*Your account cannot be deleted while one or more owned sites still have a balance. Please request a payout first.*"
- **Download anything you want to keep** (reports, contacts, photos). You won't be able to get it back afterwards.
- **Know your password.** If you signed up with Google or Facebook, or forgot your password, use the **Reset it here** link in the confirmation window (or reset it from the login page) first.
- All websites you own are taken offline. If someone else should keep running one of them, contact our support team *before* you delete your account.

Step 1: Open your Account page

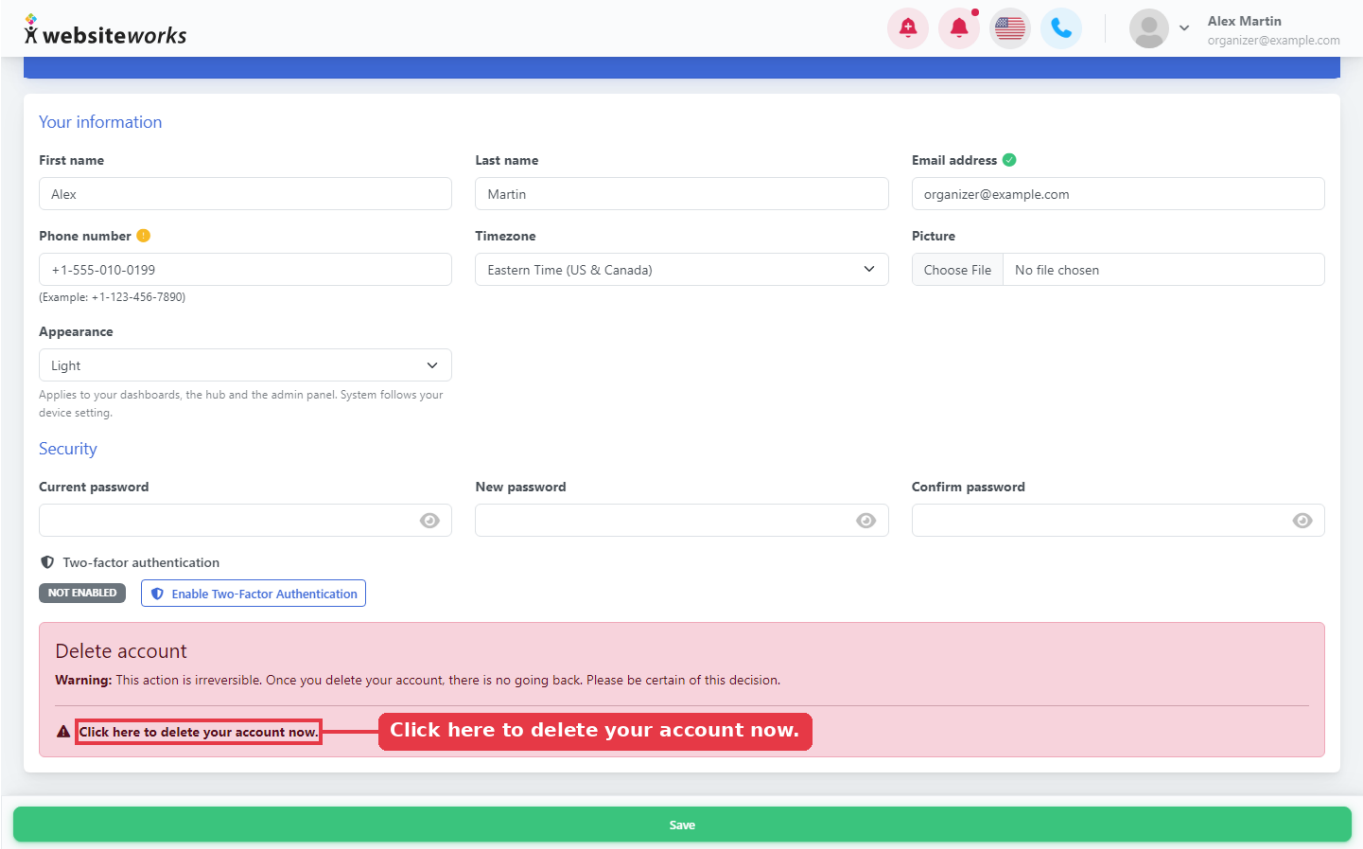
Click your profile picture/name in the top-right corner, then click **Account**.



Profile menu open with Account highlighted

Step 2: Find the Delete account section

Scroll to the bottom of the page to the red **Delete account** box, then click **Click here to delete your account now.**

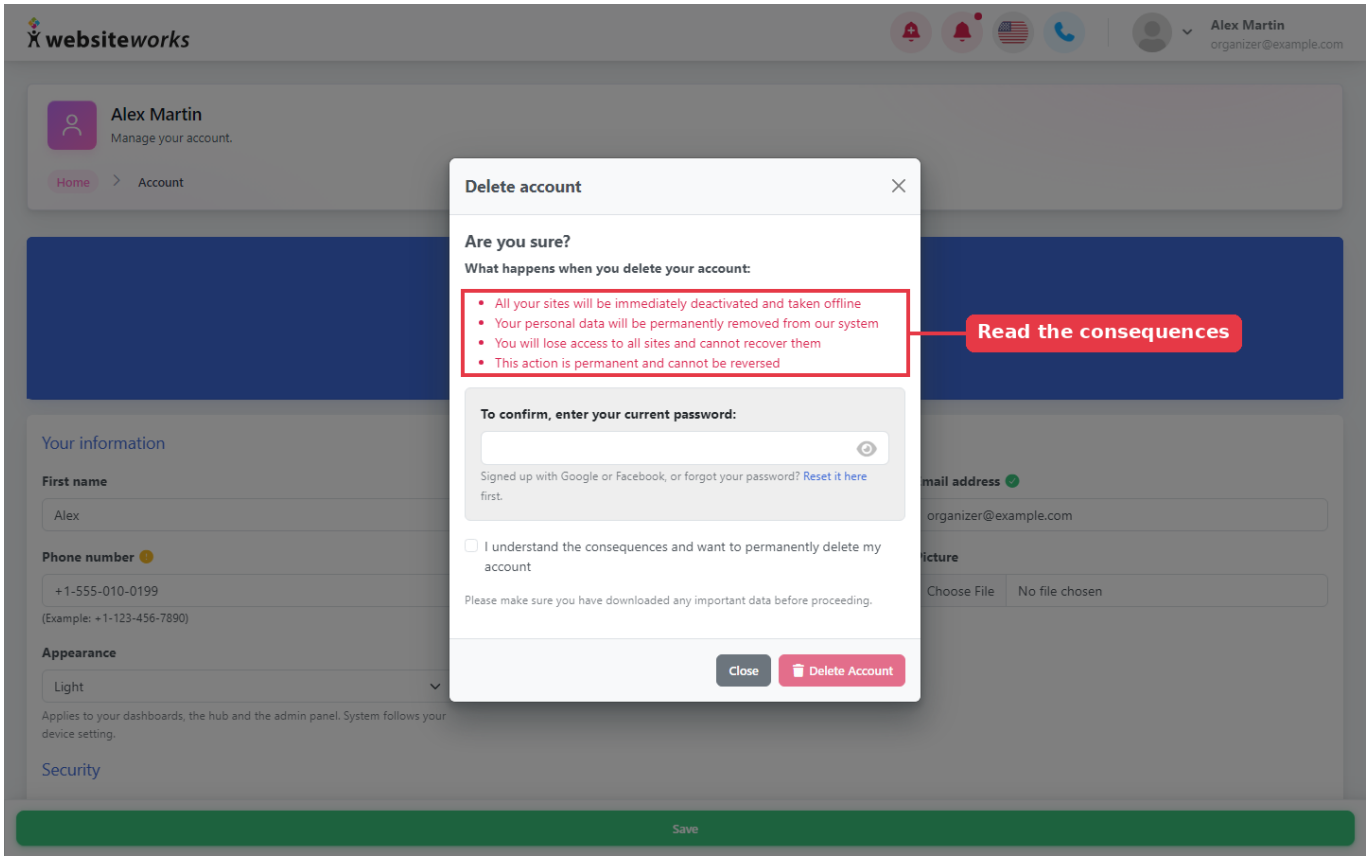


Delete account section on the Account page

Step 3: Read what will happen

The **Delete account** window lists what happens when you delete your account:

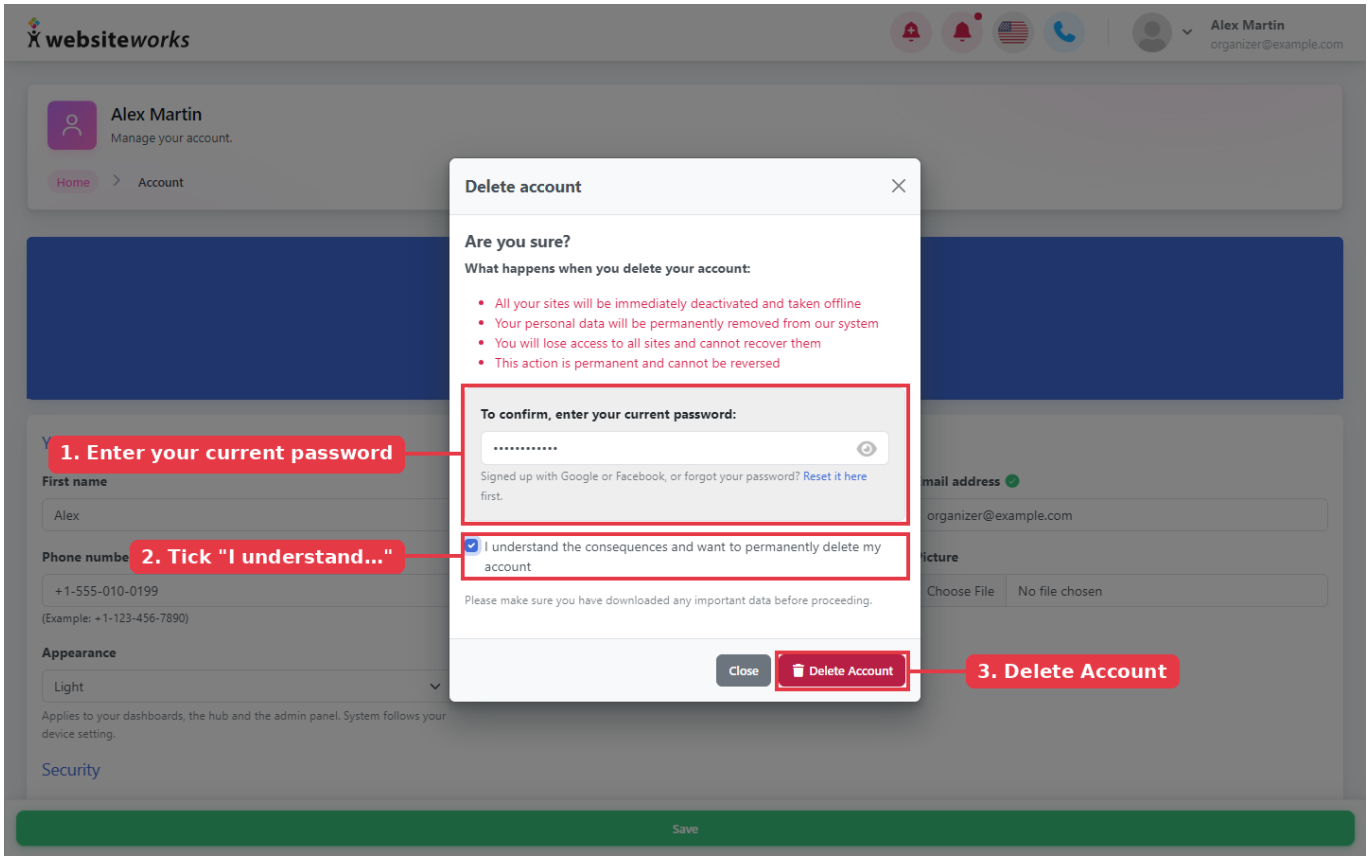
- All your sites will be immediately deactivated and taken offline
- Your personal data will be permanently removed from our system
- You will lose access to all sites and cannot recover them
- This action is permanent and cannot be reversed



Delete account confirmation window

Step 4: Confirm and delete

Under **To confirm, enter your current password:**, type your password. Tick **I understand the consequences and want to permanently delete my account**. The **Delete Account** button turns on; click it to delete your account. Click **Close** if you changed your mind.



Password entered, box ticked and Delete Account button
You're signed out and taken back to the login page with the message "*We are sorry to see you go. Your profile has been deleted successfully. We hope to see you again soon.*"

What happens to your information

- Paid subscriptions on the websites you own are cancelled so you aren't billed again, and any scheduled emails that haven't gone out are cancelled.
- Your donations, tickets, profiles and comments stay on the sites for the organizers' records, but your name is replaced with "Delete Requested" and your email is removed.
- A note about the deletion is added to each website you own.

Need help? Contact our support team before deleting and we'll be happy to help.